

---

**Report To:** Inverclyde Integration Joint Board      **Date:** 15<sup>th</sup> March 2016

**Report By:** Brian Moore  
Corporate Director (Chief Officer)  
Inverclyde Health and Social Care Partnership (HSCP)      **Report No:** IJB/20/2016/BC

**Contact Officer:** Beth Culshaw  
Head of Health and Community Care      **Contact No:** 01475 715283

**Subject:** Delayed Discharge Performance

---

## 1.0 PURPOSE

- 1.1 The purpose of this report is to advise the Integration Joint Board of Inverclyde's performance in relation to Delayed Discharges.

## 2.0 SUMMARY

- 2.1 The Delayed Discharge target reduced from 4 weeks to 2 weeks from April 2015. Across Scotland, performance against this target has largely been improving. This report reviews local performance in the context of 3 key areas:-

- Performance within NHS Greater Glasgow and Clyde;
- Performance during the initial winter phase, including the festive period; and
- Considering recent national reports, highlighting the impact of waiting for social care.

## 3.0 RECOMMENDATIONS

- 3.1 Members are asked to note current performance in relation to Delayed Discharges.

**Brian Moore**  
Corporate Director  
(Chief Officer)  
Inverclyde HSCP

## 4.0 BACKGROUND

4.1 Performance in relation to Delayed Discharges is multi-factorial, influenced by a range of drivers both within and outside our control. Often over the winter period increased emergency admissions, combined with the impact of festive factors, can challenge our ability to maintain consistent performance. Detailed planning across services is undertaken to minimise this risk.

## 5.0 PERFORMANCE

### 5.1 Performance within NHS Greater Glasgow and Clyde

Performance in relation to Older People's Services within the Health Board is routinely monitored in a number of ways. In recognition that the impact of Delayed Discharges on the overall system is predominantly as a result of the resources consumed, Bed Days Lost to Delayed Discharges (including AWI) are routinely collated. Current Health Board targets for each Partnership are set as a proportion of 2009/10 performance, at 50% and 75% of Bed Days Lost. Appendix A details current performance; it is of note that Inverclyde continues to sustain and improve upon performance, particularly given the relatively low starting point in 2009/10. In 2015/16 to date we have seen improvements achieved across the Health Board area as a whole, although some areas continue to experience challenges in relation to Adults with Incapacity (AWI).

Performance is also measured in relation to trends in emergency admissions, for both over 65s and over 75s; Appendices B and C illustrate recent performance for both Inverclyde and NHS Greater Glasgow and Clyde as a whole.

### 5.2 Festive Activity

As previously reported to Committee, close working between hospital and community services is pivotal to achieve effective outcomes for service users. In preparation for winter, detailed plans were developed across services, to not only manage services but also to ensure that effective communication systems highlighted any emergency pressures, triggering remedial action as required.

#### *6 week comparison – Inverclyde Royal Hospital*

<b>2014/15</b>							
	14/12	21/12	28/12	4/1	11/1	18/1	<b>TOTAL</b>
New A & E attendances	<b>567</b>	<b>570</b>	<b>529</b>	<b>610</b>	<b>559</b>	<b>523</b>	<b>3358</b>
4 hour A & E compliance	80%	85%	92%	85%	87%	89%	
Delayed patients at end of week	26	21	18	20	20	31	<b>136</b>

<b>2015/16</b>							
	13/12	20/12	27/12	3/1	10/1	17/1	<b>TOTAL</b>
New A & E attendances	<b>595</b>	<b>578</b>	<b>551</b>	<b>574</b>	<b>612</b>	<b>597</b>	<b>3507</b>
4 hour A & E compliance	91%	91%	92%	91%	95%	95%	
Delayed patients at end of week	11	10	3	5	16	11	<b>56</b>

*Please note Delayed patients at the end of the week are for Inverclyde Royal Hospital and therefore include North Ayrshire and Argyll and Bute as well as Inverclyde residents.*

Performance at this stage of the winter reflects an improving achievement of the 4 hour target for the hospital against a slight increase in activity and considerable reduction in Delayed Discharges.

### 5.3 Waiting for Social Care

In recent weeks there has been national press coverage in relation to people dying whilst awaiting social care, either as a Delayed Discharge or at home. By the very nature of the Delayed Discharge client group, and the frailty of individuals, this risk will remain. Over the past year no Delayed Discharge in Inverclyde has been as a result of a delay in funding.

## 6.0 IMPLICATIONS

### Finance

- 6.1 There are no specific financial implications from this report. All activity will be contained within existing budgets.

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report £000	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact £000	Virement From (If Applicable)	Other Comments
N/A					

### Legal

- 6.2 None.

### Human Resources

- 6.3 There are no Human Resource implications at this time.

### Equalities

- 6.4 Has an Equality Impact Assessment been carried out?

	YES (see attached appendix)
√	NO -

## **Repopulation**

6.5 None.

## **7.0 CONSULTATIONS**

7.1 None.

## **8.0 BACKGROUND PAPERS**

8.1 None.

# Appendix A - Bed Days Summary report

## Older People's Bed Days Lost to Delayed Discharge Monthly Monitoring Report - December 2015

### Bed Days Lost to Delayed Discharge (inc AWIs) - Acute

(patients aged 65 & over on day of admission)

CH(C)P	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16												2015/16			2015/16	
							Apr Actual	May Actual	June Actual	July Actual	Aug Actual	Sept Actual	Oct Actual	Nov Actual	Dec Actual	Dec 50% Target	Dec 75% Indicator	Cumulative Actual 2015/16	Cumulative 50% Target	Cumulative 75% Indicator	2015/16 Yr End Forecast	2015/16 Yr End Target	
East Dunbartonshire	7,359	6,883	6370	5534	2686	4,916	462	458	287	308	216	146	283	254	379	307	153	2,793	2,760	1,380	3168	3680	
East Renfrewshire	4,829	4,799	4,093	5171	2445	2,896	164	84	112	100	155	105	163	170	170	201	101	1,223	1,811	905	201	1728	2415
<b>Glasgow City</b>	<b>53,110</b>	<b>56,635</b>	<b>64,865</b>	<b>43,185</b>	<b>39,929</b>	<b>38,152</b>	<b>2204</b>	<b>2106</b>	<b>1513</b>	<b>1571</b>	<b>1668</b>	<b>1417</b>	<b>1563</b>	<b>1484</b>	<b>1566</b>	<b>2,213</b>	<b>1,106</b>	<b>15,092</b>	<b>19,916</b>	<b>9,958</b>	<b>18540</b>	<b>26555</b>	
Inverclyde	6,724	5,497	5578	3744	3010	3,462	138	97	80	142	167	192	116	99	90	280	140	1,121	2,522	1,261	1608	3362	
Renfrewshire	16,207	14,319	19792	12,698	5835	5,325	529	482	436	423	284	262	198	172	153	675	338	2,939	6,078	3,039	2988	8104	
West Dunbartonshire	7,638	8,644	8611	6050	4925	5,802	396	284	230	263	242	157	219	187	301	318	159	2,279	2,864	1,432	2736	3819	
<b>GGC(All above areas)</b>	<b>95,867</b>	<b>96,777</b>	<b>109,309</b>	<b>76,382</b>	<b>58,830</b>	<b>60,553</b>	<b>3,893</b>	<b>3,511</b>	<b>2,658</b>	<b>2,807</b>	<b>2,732</b>	<b>2,279</b>	<b>2,542</b>	<b>2,366</b>	<b>2,659</b>	<b>3,994</b>	<b>1,997</b>	<b>25,447</b>	<b>35,950</b>	<b>17,975</b>	<b>30768</b>	<b>47934</b>	
North Lanarkshire			1,561	793	677	1,244	104	89	83	117	100	168	159	56	21			820				1248	
South Lanarkshire			4,101	3,922	4851	5,812	301	383	329	295	355	255	252	249	280			2,170				3372	
All other area's			2,042	2,288	<b>2,985</b>	<b>3,750</b>	267	330	229	167	223	158	180	225	245			1,554				2400	
<b>All area's</b>			<b>117,013</b>	<b>83,385</b>	<b>67,343</b>	<b>71,359</b>	<b>4,565</b>	<b>4,313</b>	<b>3,299</b>	<b>3,386</b>	<b>3,410</b>	<b>2,860</b>	<b>3,133</b>	<b>2,896</b>	<b>3,205</b>	<b>3,994</b>	<b>1,997</b>	<b>29,991</b>	<b>35,950</b>	<b>17,975</b>	<b>64068</b>	<b>81087</b>	

### Bed Days Lost to Delayed Discharge for AWIs - Acute

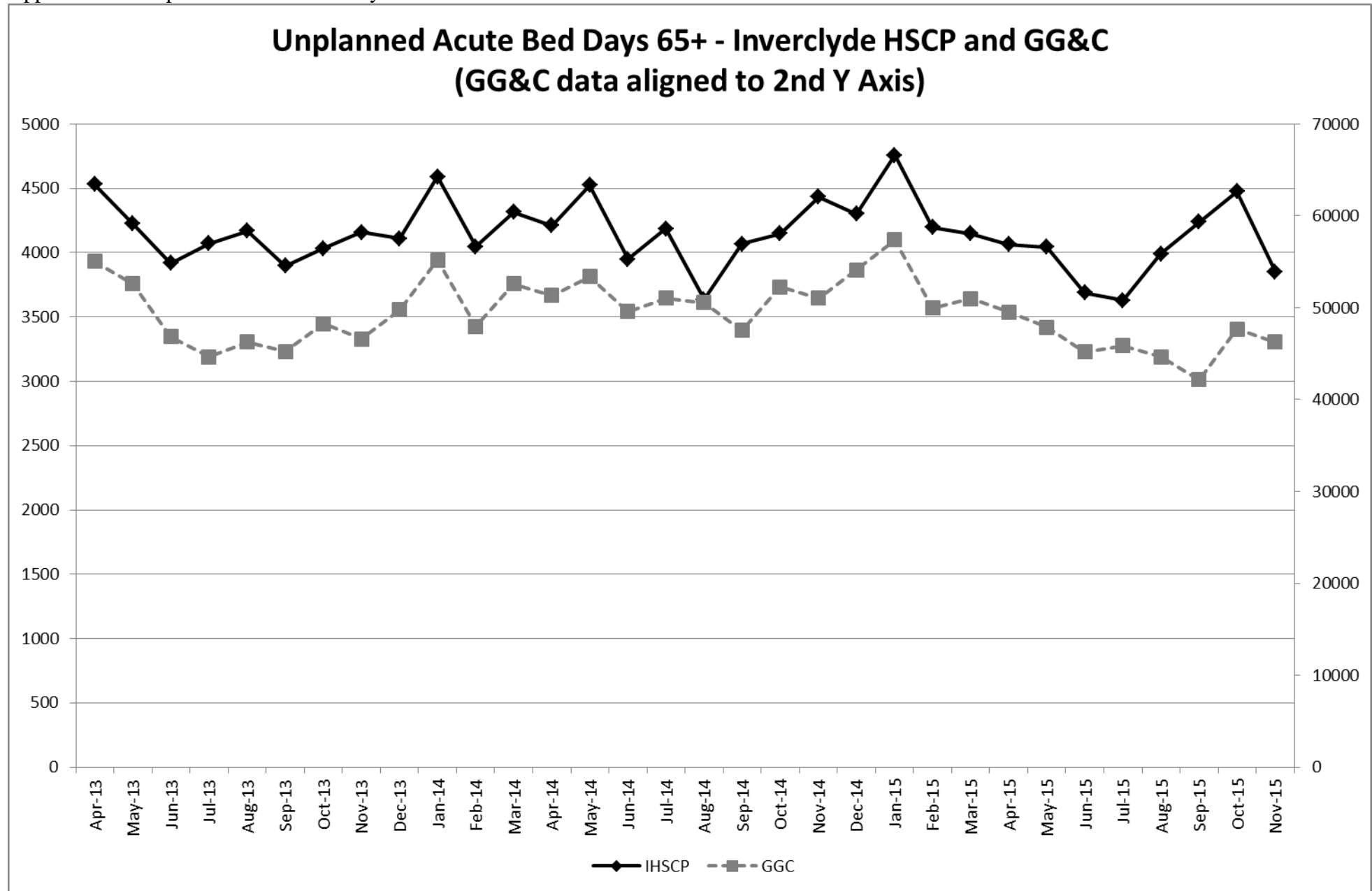
(patients aged 65 & over on day of admission)

CH(C)P	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16												2015/16			2015/16	
							Apr Actual	May Actual	June Actual	July Actual	Aug Actual	Sept Actual	Oct Actual	Nov Actual	Dec Actual	Dec 50% Target	Dec 75% Indicator	Cumulative Actual 2015/16	Cumulative 50% Target	Cumulative 75% Indicator	2015/16 Yr End Forecast	2015/16 Yr End Target	
East Dunbartonshire	3,200	2,075	1351	63	15	1,185	210	154	63	62	36	30	31	0	10	133	67	596	1,200	600	336	1600	
East Renfrewshire	1,219	829	60	386	31	213	0	0	7	31	19	30	61	60	47	51	25	255	457	229	492	610	
<b>Glasgow City</b>	<b>18,704</b>	<b>13,319</b>	<b>19,188</b>	<b>9,341</b>	<b>8,936</b>	<b>8,987</b>	<b>556</b>	<b>638</b>	<b>752</b>	<b>890</b>	<b>1033</b>	<b>831</b>	<b>811</b>	<b>751</b>	<b>934</b>	<b>779</b>	<b>390</b>	<b>7,196</b>	<b>7,014</b>	<b>3,507</b>	<b>7236</b>	<b>9352</b>	
Inverclyde	300	582	352	53	108	31	0	0	0	0	0	0	0	0	0	13	6	0	113	56	0	150	
Renfrewshire	2,128	1,190	1647	2,050	2288	4,301	351	402	321	370	217	180	148	131	108	89	44	2,228	798	399	2304	1064	
West Dunbartonshire	931	3,160	1798	1,872	1547	2,127	124	93	111	137	120	82	153	<b>128</b>	200	39	19	1,148	349	175	1644	466	
<b>GGC(All above areas)</b>	<b>26,482</b>	<b>21,155</b>	<b>24396</b>	<b>13,765</b>	<b>12,925</b>	<b>16,844</b>	<b>1,241</b>	<b>1,287</b>	<b>1,254</b>	<b>1,490</b>	<b>1,425</b>	<b>1,153</b>	<b>1,204</b>	<b>1,070</b>	<b>1,299</b>	<b>1,103</b>	<b>552</b>	<b>11,423</b>	<b>9,931</b>	<b>4,965</b>	<b>15288</b>	<b>13241</b>	
North Lanarkshire			0	0	0	90	30	31	30	60	23	0	0	0	0			174				168	
South Lanarkshire			756	268	975	1,188	91	111	60	8	0	0	0	0	0			270				12	
All other area's			322	385	365	634	5	0	0	0	0	0	0	0	0			5				60	
<b>All area's</b>			<b>25,474</b>	<b>14,418</b>	<b>14,265</b>	<b>18,756</b>	<b>1,367</b>	<b>1,429</b>	<b>1,344</b>	<b>1,558</b>	<b>1,448</b>	<b>1,153</b>	<b>1,204</b>	<b>1,070</b>	<b>1,299</b>	<b>1,103</b>	<b>552</b>	<b>11,872</b>	<b>9,931</b>	<b>4,965</b>	<b>15528</b>	<b>13241</b>	

AWI identified by code "51X"

Edison extract as at 29th January 2016

Appendix B – Unplanned Acute Bed Days 65+



Appendix C – Unplanned Acute Bed Days 75+

